

Every AI application runs on infrastructure. We operate it.

Your teams build the applications. OpsWerks owns the platforms, pipelines, and incident response underneath.

THE FIVE LAYERS OF AI*

Applications

WE SUPPORT THIS LAYER 24/7

AI Models

Infrastructure

Orchestration, platform operations, and monitoring.

WE OPERATE THIS LAYER

Chips

Energy

*The five layers of AI, per NVIDIA.

What Agentic AI Needs to Run

AI projects deliver value only on infrastructure that is secure, reliable, patched, and current. OpsWerks runs this layer 24/7 and supports the applications themselves: deployment, troubleshooting, and incident response from dev to production.

Platform Operations

We modernize and operate your platforms so your teams focus on shipping features, not operations.

- ✓ CI/CD pipeline management: Jenkins, GitLab CI, GitHub
- ✓ Deployment automation, dev to production
- ✓ Kubernetes ops: EKS, GKE, AKS
- ✓ 24/7 developer support

Monitoring and Incident Response

We maintain stability so your developers build applications serving millions of users.

- ✓ 24/7 full incident lifecycle: detection, triage, resolution, prevention
- ✓ Alert optimization: tuned thresholds, automated remediation
- ✓ Observability stack: Datadog, Splunk, Prometheus, Grafana

AI and Data Platforms

Production-ready infrastructure and reliable data pipelines for AI/ML workloads at scale.

- ✓ Data pipeline orchestration: Spark, Kafka, Airflow for reliable pipelines
- ✓ Automated CI/CD for container images and AI workflow validation
- ✓ Infrastructure scaled for AI/ML and genAI demands

Security and Compliance

We automate policy enforcement and manage vulnerabilities so your teams operate securely.

- ✓ Vulnerability and drift management
- ✓ Audit-ready documentation
- ✓ Certification workflow automation

PROVEN AT SCALE

Zero

unplanned downtime during Fortune 100 migrations

10x

faster migration completion vs. internal estimates; 90% cost savings

85-90%

first-contact resolution

30-60%

alert noise reduction

“ Thanks to OpsWerks, we were able to accelerate our platform transformation and deliver results 24 months ahead of schedule.

ENGINEERING DIRECTOR, GLOBAL TECHNOLOGY LEADER

You define the outcomes. We own the delivery.

OUTCOME OWNERSHIP · AUTONOMOUS EXECUTION · PREDICTABLE PARTNERSHIP

Schedule a discovery call

How the Engagement Works

A PROCUREMENT-FRIENDLY ENGAGEMENT MODEL

Fixed, transparent pricing

OpsWerks bills outcomes, not hours. No timecards, no rate-card negotiation, no surprise invoices.

Scoped work with clear exits

Each SOW defines milestones, deliverables, and exit criteria. We document the handoff so knowledge stays with you.

Outcomes, not headcount

You approve an objective, not a body count. No per-person justification, no utilization tracking.

Earned credibility and expansion

Engagements start small. You approve every expansion based on performance.

OPSWERKS MANAGED SERVICES VS. STAFF AUGMENTATION

OpsWerks managed services

Fixed pricing tied to outcomes

OpsWerks onboards the platform and self-manages the team

Root causes get resolved; technical debt goes down

Staff augmentation (contractors)

Pricing scales with billable time

You interview, train, and manage contractors

Symptoms get patched; technical debt compounds

“ I've been in this industry for almost 19 years. I've never seen a vendor that does such a great job of cross-training their teams and following through.

INFRASTRUCTURE DEPLOYMENT AND HARDWARE SRE MANAGER, MULTINATIONAL CONSUMER ELECTRONICS FIRM

COMPANY OVERVIEW

Company	US-headquartered. Supporting the world's leading enterprise engineering teams since 2015.	Team	Over 250 engineers across the US and Philippines, hired for technical expertise and cultural alignment.
Coverage	24/7 operations across US, EMEA, and APAC, with consistent personnel.	Model	An extension of your team, not a vendor, not contractors to manage.
Technical certs	CKA, CKAD, AWS Solutions Architect Associate, AWS Cloud Practitioner, Google Associate Cloud Engineer, Azure Fundamentals, Splunk Core, Apache Airflow.	Security	Vulnerability and drift management, high-secure environment architecture, certification workflow automation, audit-ready documentation.

WHEN TEAMS BRING IN OPSWERKS

Infrastructure lifecycle event.

Data center exit, cloud migration, platform upgrade, or decommission deadline.

Operational crisis.

Ticket backlog spike, missed SLAs, unsustainable on-call, or repeat incidents.

Org change.

Reorg, headcount loss, or executive scrutiny on reliability.

Scaling constraint.

Demand outpaces capacity; we own the outcome while you build the team.

Excellence without compromise.

Schedule a discovery call