



Accelerating Strategic Transformation for a Global Technology Leader

From platform bottleneck to streamlined success — How OpsWerks helped a global technology leader cut their time-to-market for a new platform by two years

Client Background

Our client, a global technology leader specializing in both software and hardware, manages a vast ecosystem with a platform that supports approximately 10,000 applications used by over 1,000 internal users. To stay competitive, they embarked on a strategic objective to transition to a next-generation CI/CD platform, modernizing from Mesos to a containerized resource management solution.

The Challenge

The existing platform, a heavily customized Heroku fork, required extensive support and maintenance that monopolized the client's SRE and DevOps teams, delaying the rollout of the new CI/CD platform.

This not only slowed their strategic objectives but risked impacting productivity for thousands of internal users.

To get their development timeline back on track, the client chose OpsWerks to maintain the current system and support a seamless migration to the new platform.

OpsWerks' Solution

OpsWerks assumed full operational control of the legacy platform, freeing the client's teams to focus on their next-gen CI/CD transition.

By deploying engineers skilled in both platform and application development, OpsWerks resolved user-specific issues and tailored deployment processes to ensure stability and a smooth developer experience.



Scope of Work

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The OpsWerks Advantage



With a train-once approach, the OpsWerks team scaled seamlessly, eliminating risk from **turnover**, absences, or re-onboarding during the migration.



This enabled the internal SRE and DevOps teams to focus on modernizing the platform ahead of schedule without compromising performance or delaying developer productivity.



Unlike vendors who simply manage workloads, **OpsWerks** partnered to achieve the client's strategic outcomes.

Results

OpsWerks' support enabled the client to fast-track their new CI/CD platform, achieving General Availability (GA) 24 months earlier than projected. During this transition:



User satisfaction increased as our team provided reliable support for the existing solution.



The legacy infrastructure was brought back to security compliance and kept there consistently.



Platform outages decreased by 10x, achieving a 99% uptime.



Technical debt was halved within the first six months of our engagement.



Thanks to OpsWerks, we were able to accelerate our platform transformation and deliver results 24 months ahead of schedule.

We're incredibly grateful for their partnership throughout this journey.

-Engineering Director

Facing Similar Challenges?

Contact our Partner Success Team at partnerwithus@opswerks.com to see how we can help.



About OpsWerks

- ✓ OpsWerks is a trusted partner to the world's most elite platform and infrastructure engineering teams, helping them operate at scale.
- ✓ We streamline hybrid cloud operations, execute complex migrations without downtime, and enable developers to quickly build and deploy global apps used by hundreds of millions.
- ✓ From managing CI/CD ecosystems and building orchestration tools to 24/7 support for business-critical systems, for over a decade we've kept developers focused on building.